# Queen Vacuum
Small Appliance and HomeCare Center

*COMPLETE & RETURN this Form to earn a*
**FREE PACKAGE of BAGS**
When you buy your new vacuum from us!
*(Good only with purchase of a new vacuum. Smallest package available for purchased unit - up to $10.00 value. No cash value)*

156 Monmouth Street, Red Bank, NJ 07701 • 732-747-5623 • www.queenvacuum.com

## * * * * * * NEW VACUUM PURCHASE QUESTIONNAIRE * * * * * *

THANK YOU, in advance, for your time in completing this brief questionnaire. **This was devised to help you consider and prioritize all of the important criteria for buying a new vacuum cleaner.** Without careful consideration, a person is likely to buy the *wrong* vacuum for their needs and expectations…the result is frustration and a gross waste of time and money. **Be honest and thorough in your answers – it'll help us *help you* better!**

**(please check one)** ❑Existing Customer ❑New Customer

**Date:** ____/_____/____ **Questionnaire Received from:** ❑**Store** ☑**Website** ❑**Other**

Name: _____Phone:_____

Business Name: _____ E-mail:_____

Mailing Address: _____
Street City State Zip

**Date Redeemed:** ___/____/____ (for office use only)

**Vacuum Purchased:**_____ **Retail Price: $** _____ **Bag Brand/Type:**_____

**Please RANK (in order, 1 thru 9) by writing the corresponding number in the box next to each item.**
(#1 = Most important deciding factor, **#9** = not important)

1. **When buying a new vacuum, what is the most important <u>deciding factor</u> of your purchase:**
☐Quality ☐Weight ☐Durability ☐Filtration ☐Warranty ☐Consumer Rating ☐Initial Price ☐ Ease of Use ☐ Maintenance Costs

2. **What is the worst <u>flaw/frustration</u> with your current and/or past vacuums:** (1=worst, 9= not a concern)
☐Too Heavy ☐Belt Breakage ☐Too Noisey ☐Short lifespan ☐Hard to maintain ☐Dirty/ Unsanitary ☐Poor suction ☐ No control over suction ☐ No Tools/ limited function

---

3. Please indicate approximate price range $_____ / ❑Not specified
4. Who will be using this vacuum? ❑Self ❑Other adult ❑Teenager ❑Cleaning svc. ❑Various ❑Employees
5. What type of vacuum do you currently use? ❑Upright ❑Canister ❑Electric Broom ❑none (I sweep/dust)
6. Are you interested in dusting with tools and attachments (above floor, stairs, car, crevices)? ❑YES ❑NO
7. Please indicate approximate square footage of house: _____ ft sq. (OR ❑small ❑med ❑Lg )
8. How many levels of home _____ (below, please check all types of flooring found on each level)
*Main Floor:* ❑wall to wall carpeting ❑hard floors ❑area rugs
*2nd Floor:* ❑wall to wall carpeting ❑hard floors ❑area rugs
*Basement:* ❑wall to wall carpeting ❑hard floors ❑area rugs
*Elsewhere:* Carpeted stairs? ❑yes ❑no Specialty/delicate carpets? ❑yes ❑no
9. Do you currently or plan to have pets that shed? ❑YES ❑NO
10. Do you or anyone in your household suffer from allergies? ❑YES ❑NO
11. How long do you need or expect your vacuum to last? ❑1-4 yrs ❑5-9 yrs ❑10-14 yrs ❑15+ yrs
12. Are there any other concerns or limitations to consider?
❑Storage space ❑Physical injury ❑Heavy Traffic ❑Industrial Use ❑OTHER _____

NOTES:_____

Customer Signature: _____ Salesperson: _____